



General conditions of contract

Reservation:

On receipt of the signed contract and a deposit, the reservation is considered confirmed.

Price:

The prices are fully inclusive of electricity, water and heating.

The tenant, in addition to the booking deposit, must pay the outstanding balance, the local visitors tax and the accommodation deposit upon arrival.

In case of late arrival without prior notification, the Agency reserves the right to cancel the reservation two days after the commencement of the booking date.

Inventory of fixtures:

An inventory of fixtures and a remarks list will be given to the tenant upon arrival and must be returned completed to the Agency within 48 hours. After this time, no complaints or compensation request will be considered, and the tenant liability will become effective.

The tenant will be responsible for the following items;

- + To replace as new, all broken or missing items or objects
- + To pay for any damage caused to the apartment (walls, floors, ceilings and décor...etc)
- + To leave the apartment respectable, clean and in perfect working order. If cleaning or repairs are deemed necessary, a portion of the deposit will be withheld.

It is in breach of the contract to move furnishings between apartments.

Occupation:

Tenants are requested to respect the general rules of the apartment block and to observe the 10.00 pm noise ban.

In the event that these rules are not observed, the tenant may be required to vacate the apartment immediately and the deposit withheld.

Under no circumstances may the apartment be occupied by more than the stipulated number of persons in the contract. Failure to comply with the above, will be seen as a breach of contract and any appropriate action taken.

The agency reserves the right to visit the apartment at any time during the period of renting for need of immediate repairs or opportunities of sale.

Insurance:

The agency declines all responsibility in cases of theft, and any accident caused by items of furniture in the apartment. The renter's insurance may not hold any claim against the owner or their representative in the event of accident or incident. Clients will be required to sign a document stating that they are in possession of and holding full travel insurance.

Cancellation:

If a cancellation is received more than 8 weeks prior to the date of arrival, the remainder of the booking deposit will be returned after deduction of a small administrative fee. If a cancellation is received less than 8 weeks prior to the date of arrival, the booking deposit will be forfeited and withheld by the Agency. A cancellation insurance is included in the renting price but may only be used in the event of a serious situation.

Deposit:

Owing to the huge number of departures and arrivals of tenants at the same time, the agency is incapable of checking the rented premises together with the tenant. However, an inventory of fixtures will be checked by the Agency staff after the tenant departure and prior to the arrival of incoming tenants.

To ensure that the apartments are returned in clean and respectable condition at the end of the rental period, **an accommodation deposit is required upon authorization of keys, acceptable in the form of cheque in Euros or credit card (held but not cashed) and will be cut into shreds 10 days after date of departure, with any necessary deductions for cleaning or damage.**

If cost is greater than the amount taken as deposit, the client will be invoiced directly and the outstanding balance settled immediately.

Should the client wish, they may check the apartment and inventory with an employee of the Agency present, an appointment must be made before 12.00 on Tuesday. There will be a charge of 12 Euros for this service.

Legal Judgments:

If for any reason clients are unhappy with the services provided, all forms of litigation or legal judgment must be through "Le tribunal d'Albertville" in the town of Albertville.

Collect of keys

The apartment keys may be collected by the tenant upon arrival between 5.00pm and 7.00 pm.

Should , (in exceptional circumstances) the tenant wish to take possession of the apartment after 7.00 pm then the following procedure should be followed.

- + The outstanding balance of the rental price and the guarantee deposit must be paid before the arrival date.
- + On Saturday from Christmas to Easter **advance notification**, the key of the premises can be picked up at the Tourist Office from 7.00 pm to 1.00 am.
- + Please note that this service will only be provided with advanced notification to the Agency.

Return of keys:

The tenant will receive 2 sets of keys. These must be returned to the Agency before 10.00 am the Saturday morning of departure, failure to do so will necessitate duplicate keys being cut and the cost taken out of the apartment deposit.

The apartment must be vacated before 10.00 am on the morning of departure, ensuring the premises have been left clean and tidy, dishes cleaned and put away, fridge emptied and cleaned, bins emptied, pillows and blankets folded and put away in cupboard and floor cleaned.

Opening times for the Agency:

The Agency Val Thorens Immobilier / SAS Agence 2300 is open daily from 9.00 am and 12.00 and 3.30 pm until 7.00 pm (Sunday from 4.30 pm until 7.00pm) from Christmas to Easter, except some bank holidays.